

February 17, 2016

Dear Family and Supportive Friends of the Residents of Teck Pioneer Residence.

On February 10, 2016, Mary Skjonsby and Diane Kenney met with TPR staff, Nancy Loach and Skye Lacroix to form a Family Council for Teck Pioneer Residents. This was unofficial and simply an information session.

We, Mary and Diane, have expressed an interest in forming this group to support our family and friends who reside at TPR. Our first meeting will be held March 16 at 7 pm.
(location to be determined later) Please complete the enclosed survey to indicate your interest even if you are unable to attend. As mentioned in the survey, if you would prefer to speak directly to Diane or Mary please call.

We look forward to hearing from you

Mary Skjonsby (705) 567-2461 kmskjonsby@yahoo.ca

Diane Kenney (705) 567- 3198 kenney.dianem@gmail.com

Family Interest Survey

A family council is a group of relatives and supportive friends of persons living in a care facility. Meeting together on a regular basis, they explore common concerns, share ideas, provide each other with support, and act on issues that relate to the needs of the residents.

This survey will remain private with our newly formed Family Council. If you would prefer to talk to existing members directly, please call either number at the bottom of the survey.

To complete the survey, simply underline the most appropriate answer.

1. Do you feel you understand the role and benefits of a family council?

- Yes
- Somewhat
- Not at all

2. Have you attended family council meetings at any facility ?

- No
- Once
- Occasionally Regularly

3. What would encourage you to attend family council meetings?

- More information on the council
- Transportation
- More convenient meeting day or time.
- Parking
- Other

4. What is your preferred meeting time?

- Weekday Weekend
- Day meeting
- Evening meeting

5. Underline any topics or projects that interest you.

- Learning about the long-term health care system
- Standards and Regulations
- Legislative issues
- Accreditation
- Other

6. I would like to learn more about the operation of the facility including:

- Select all of your interests*
- Administration Policies and Procedures
- Nursing care Dietary and food service
- Physician services Social Service
- Pharmacy services Security
- Activities Other

7. I would like to know how families can get involved in:

- Providing special activities or services for residents
- Visiting residents without families
- Joint resident and family activities and events
- Opportunities to share concerns and ideas with other families
- Working with other families to give input on policies, procedures, problems and solutions
- Participating in a Welcoming Committee that supports the families of new residents
- Other _____

8. Please list, in the order of their importance to you, three improvements you would like to see at the facility:

- a. _____
- b. _____
- c. _____

NAME _____

PHONE NUMBER _____

THANK YOU FOR COMPLETING THIS SHORT SURVEY.

IT MAY BE RETURNED TO THE FLOOR NURSE OR TO RECEPTION.

If you have any questions please contact:

Mary Skjonsby 705-567-2461 or by email kmskjonsby@yahoo.ca

Or

Diane Kenney 705-567- 3198 or by email kenney.dianem@gmail.com